



CALUMET SPECIALTY PRODUCTS PARTNERS, L.P.

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April 15, 2009

Dear Calumet Specialty Products Partners Customers;

This is a letter of notification that Calumet Specialty Products Partners is upgrading our laboratory information systems at several of our facilities. This upgrade will result in some changes in formatting for the lot numbers of products shipped from our Karns City, PA and Dickinson, TX facilities.

Our prior lot number format included an alpha character followed by 4 numeric characters and then an additional alpha character (example D7001A).

Our new format will be expanded to accommodate additional traceability information for our facilities and will include an alpha character followed by 8 numeric characters (example D09040001).

This change will go into effect on or about May 1st, 2009. This computer system upgrade indicates a change in number format only.

In addition, we would like to inform you that in the third quarter, we are targeting another upgrade in includes the standardization of letterhead for our Certificates of Analysis and Invoices. The exact format is yet to be determined by our computer programming staff however the standard format would be modeled after the letterhead that this letter is printed upon.

Please circulate this information to any departments or individuals in your organization that may be interested or concerned with these upgrades. This letter will also be posted on our website. Please let us know if you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Anne B. Goldsmith".

Anne B. Goldsmith, CQM
Marketing Technical Services Manager
Calumet Specialty Products Partners, L.P.

cc: Calumet Customer Service Department
Calumet Sales Department

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